

Fact Sheet

General Information

The Austin Convention Center is 881,400 gross square feet and covers six city blocks. The five contiguous Exhibit Halls have 246,097 sq. ft. of column-free space, 54 meeting rooms and show offices with over 58,000 square feet, and two ballrooms, including one with 43,300 sq. ft.

Location

500 East Cesar Chavez Street (1st St.), Austin, TX 78701
Mailing Address: P.O. Box 1088, Austin, TX 78767-8838
Located on six city blocks in the heart of Austin's downtown business district alongside Waller Creek. Two blocks from IH 35, the Center's boundaries are the streets Red River, East Cesar Chavez, Trinity and East 4th.

Phone: (512) 404-4000 Fax: (512) 404-4416
Web-site: www.austinconventioncenter.com

Current Total Area

881,400 gross sq. ft. and 370,967 total sq. ft. of exhibit and meeting space

- 5 Exhibit Halls: 246,097 sq. ft.
- Upper Level Ballrooms (North): 43,300 sq. ft.
- Lower Level Ballrooms (South): 23,418 sq. ft.
- 54 Meeting Rooms & Show Offices: 58,152 sq. ft.

Parking / Two Convention Center Parking Garages

- 10-story, 1,000-space garage located 2 blocks west of facility, at 201 East 2nd Street. Entrances on Brazos and San Jacinto streets.
- 5-story, 685-space garage located at 601 East 5th Street, northeast of the facility at Red River and 4th Street. Entrance on 5th Street.

Exhibit Halls

- Five column-free halls totaling 246,097 sq. ft., with separate entrances
- Pre-function areas surround the Exhibit Halls and Ballrooms
- 1,289 10' X 10' exhibit booths
- Ceiling height: 31'
- Retractable Risers with seating for 1,500 available for Exhibit Hall 5

Ballrooms

- Lower Level Ballrooms A-C: 23,418 sq. ft.: 2,291 theatre; 1,644 banquet
- Upper Level Ballrooms D-G: 43,300 sq. ft.: 3,940 theatre; 3,084 banquet

Meeting Rooms

- 54 meeting rooms and show offices with over 58,000 sq. ft.
- Austin Suite, a 1,462 sq. ft. executive board room, on Level 3

High Tech Features

Pre-wired during construction, the Center is a gigabit rated building. It is one of the most technologically advanced convention centers in the country, with state-of-the-art communication and utility services. Refer to the Center's High Tech Fact Sheet or web site for more details.

Catering Service

Aramark, the Center's food and beverage management division, is an exclusive service offering premier food and beverage preparation. The Center also boasts of two fully-equipped kitchens. (512) 404-4100.

Security

24-hour on-site security is handled by the department. (512) 404-4111.

Utilities

In the Exhibit Halls, utility floor boxes are located on 30-ft. centers. Utility distribution through the floor box system is designed to provide utility access to every exhibitor without crossing an aisle way. Service provided by the Center.

- Utility Boxes: Utility boxes are equipped with telephone service, fiber-optic capabilities, data communications, satellite down-link capabilities, 4 separate cable TV cabling systems, 120-, 208-, and 480-volt electrical currents, water and drainage, and compressed air. Natural gas is available on the east wall.

Load Capacities

- Exhibit Hall Floor Load: 350 pounds per sq. ft.
- Loading Docks: 17 docks with levelers; 2 docks with scissor lifts
- Dock height: 4 ft. with adjustable dock levelers
- Easy access to IH 35. Centralized service corridors
- Ramp Access: 3 access ramps provide direct entry into Exhibit Halls

Public Access

- Public entrances off East Cesar Chavez, Trinity and East 4th Street
- 7 Public Elevators, one off each entrance
- 3 Freight Elevators, with 5,000, 7,000, or 12,000 pound limit
- 4 Sets of Escalators, located on Trinity, Cesar Chavez, and 4th Street sides
- 8 Public Stairways accessing all building levels
- Handicapped Accessibility: Meets state ADA compliance
- Handicapped Parking: 14 on-the-street spaces on Trinity at Cesar Chavez Street

Austin Convention Center Department Management Team

- Mark Tester Director
- Monica Hammond Assistant Director - Convention Center Operations
- Darin Upchurch Assistant Director - Finance / Palmer Events Center
- Paul Barnes Assistant Director - Sales, Marketing and Event Services
- Michele Gizelbach Chief Financial Manager
- Jeffry Adickes Chief of Security
- Lisa Kidder Director of Sales
- Alycia Sparkman Event and Exhibitor Services Manager
- Terri McBride Public Information and Marketing Manager
- Joe Gonzalez IT Services Manager
- Van Jobe Manager - Guest Services and Purchasing
- Hays Thompson Manager - Parking Services
- Brian Duff Human Resources Manager

Other Helpful Numbers

- Palmer Events Center, (512) 404-4500
900 Barton Springs Road, Austin, TX 78704
- Austin Convention & Visitor's Bureau, (512) 474-5171 (800) 926-ACVB
301 Congress Avenue, Ste #200, Austin, TX 78701

Updated August 2011

