

Welcome to Austin.

Thank you for considering Austin, Texas and the facilities of the Austin Convention Center Department for your upcoming event. Austin is a vibrant community that is host to hundreds of local, national and international events each year. From its early roots as a pioneering state capital along the banks of the Colorado River, to a thriving city that holds public safety and quality of life as two of its most important priorities, Austin is a great experience.

Currently ranked as the 15th largest major city in the country, Austin is consistently ranked in the top five safest major cities. The Austin Convention Center and the Palmer Events Center are conveniently located in the downtown area which is also consistently ranked as one of the safest areas of our community. Austin's downtown is a diverse blend of a nationally recognized music and entertainment district with live music, restaurants, hotels, historical architecture, local, state and federal government agencies, and a growing community of urban residents.

The Austin Convention Center Department and the department's Security and Safety Division are committed to partnering with our clients, our community and local public safety officials to provide a safe event experience. Our Security and Safety Division's motto is "*A Safe and Secure Community, Built on Customer Service.*" We aim to establish a long lasting relationship with you and your business, organization or event.

Our Security and Safety Division is the exclusive in-house provider for all security and safety services necessary to support your event. Our staffing includes public safety professionals with executive law enforcement experience and training. Please take a moment to review the security services we have available, as well as our client safety guide and emergency response plan. Whether you are planning your first event with us or as one of our valued returning clients, we are ready to provide a customized security plan specifically designed to meet your needs.

Thank you again,

Jeffry A. Adickes
Chief of Security & Safety
Austin Convention Center Department